

VitaNexus

AI Processing Disclosure

Effective Date: July 31, 2026

Last Updated: July 31, 2026

1. About This Disclosure

This AI Processing Disclosure explains how **VitaNexus, Inc.** (“VitaNexus,” “we,” “us”) uses artificial intelligence (“AI”) in the VitaNexus app and at vitanexus.ai (together, the “Service”). It describes what information our AI features process, how that processing works, the choices you have, and the limits of what our AI can do.

This Disclosure supplements our Privacy Policy and Terms of Service. It does not replace them. If anything in this Disclosure conflicts with the Privacy Policy, the Privacy Policy controls for privacy matters. Capitalized terms not defined here have the meanings given in the Terms of Service.

VitaNexus is a general wellness and lifestyle product for family storytelling. It is not a medical device, does not provide health, medical, or cognitive assessments, and is not intended to diagnose, treat, cure, or prevent any disease or condition.

2. Where AI Is Used in VitaNexus

AI powers several parts of the Service:

- **Aurora, your voice companion.** Aurora is an AI conversational assistant that talks with you to help you tell, capture, and revisit family stories. Aurora listens to what you say, generates spoken and written responses, and asks follow-up questions to draw out details of your stories.
- **Transcription.** When you record a story or speak with Aurora, AI converts your speech to text so your stories can be saved, searched, and shared as written chapters.
- **Story chapters.** AI helps organize your recordings, transcripts, and photos into story chapters, and may suggest titles, summaries, prompts, and connections between related stories.
- **myCircles and multi-perspective stories.** AI may help weave contributions from multiple circle members into a single story told from several perspectives, and may suggest prompts inviting circle members to add their memories to each other's stories.

3. Aurora Is an AI, Not a Person

When you talk with Aurora, you are interacting with an artificial intelligence system, not a human being. Aurora's voice, personality, and conversational style are generated by software. We state this clearly in the app at the start of your first interaction and in the Aurora interface, and we will remind you if you ask Aurora whether it is human.

Several U.S. states require companies to disclose when consumers are interacting with AI rather than a person. We make this disclosure to all users regardless of where you live.

Aurora is designed for storytelling and connection, not for emotional support in a crisis. If a conversation suggests a user may be considering self-harm or suicide, the Service is designed to interrupt the conversation and refer the user to crisis resources such as the 988 Suicide and Crisis Lifeline. Our safety protocol can be found in [Companion Chatbot Protocol](#).

4. Information Our AI Features Process

Depending on how you use the Service, our AI features process:

- **Voice recordings** you make when telling stories or speaking with Aurora, and the audio of circle members who contribute to shared stories.
- **Transcripts** generated from those recordings.
- **Story content** you create or upload, including text, photos, captions, dates, places, and names you mention.
- **Conversation history** with Aurora, used to keep context within and across sessions so Aurora can remember your stories and preferences.
- **Basic account and usage information**, such as your display name, circle membership, and feature usage, to the extent needed to operate the AI features.

We do not use your voice, stories, or conversations to assess your health, cognition, mood, or any medical or psychological condition, and we do not generate health inferences from them.

5. Voice Recordings and Biometric Information

Your voice is central to VitaNexus, so we want to be precise about what we do and do not do with it:

- We process voice recordings to transcribe them, to let Aurora respond to you, and to preserve your recordings as part of your family archive.
- We **do not** create voiceprints or other biometric identifiers from your voice for the purpose of identifying you, verifying your identity, or authenticating access
- We **do not** sell voice recordings or any biometric information, and we do not share them with third parties for their own marketing purposes.

If we ever introduce features that create biometric identifiers from voice (for example, automatically recognizing which family member is speaking), we will ask for separate, explicit consent before enabling them for you, and we will publish a biometric data retention and destruction policy.

6. AI Model Training

We do not use your voice recordings, transcripts, stories, photos, or Aurora conversations to train or fine-tune AI models, whether our own or third parties'. Our third-party AI providers are contractually prohibited from using your content to train their models.

Whichever position applies, we will not change it retroactively: any future change to how existing content may be used for training will require your affirmative consent.

7. Third-Party AI Service Providers

We use established third-party providers to power parts of our AI features, such as speech-to-text, language models, and voice synthesis. These providers process your information on our behalf, under contracts that restrict their use of your information to providing services to us. Our current AI providers are:

- **Azure OpenAI for all the processing**
- **Claude for interview**

We require providers to maintain appropriate security measures.

8. Children and Family Members

VitaNexus is designed for families, and circle members of different ages may appear in or contribute to stories.

Account holders must be adults 18+.

Children under 13 are not eligible to use this app

9. Shared Stories and myCircles

When you contribute to a shared story, your recording, transcript, and any AI-generated weave of the story become visible to the circle you shared it with, under the sharing settings the story owner selects.

10. Retention and Deletion

Because VitaNexus is a living family archive, we keep your stories and recordings for as long as your account is active, so your family can revisit them. In addition:

- You can delete individual recordings, chapters, or your whole account at any time in the app or by **contacting privacy@vitanexus.ai**. Deletion removes content from active systems within **[30]** days and from backups within **[90]** days.
- Aurora conversation history is so Aurora can maintain context.
- data retention policy. **Please review our Data and Security Policy.**

11. Your Choices and Rights

- **Delete.** See Section 10.
- **Correct.** AI transcripts and AI-drafted chapters can be edited by you at any time; your edits control.
- **State privacy rights.** Depending on your state, you may have rights to access, delete, correct, and port personal information, and to limit use of sensitive personal information. We do not sell personal information and do not share it for cross-context behavioral advertising.

12. Human Review

Your stories are yours. Our personnel do not read or listen to your content in the ordinary course. If we will only access your stories per your request.

13. AI Accuracy and Limitations

AI systems make mistakes. Transcripts may contain errors, especially with names, places, and accents. AI-drafted chapters are drafts: they may misorder events, blend details, or state things with more confidence than the underlying recording supports. Aurora may occasionally give inaccurate or unexpected responses.

Always review AI-generated chapters before treating them as the family record, and rely on the original recordings — which we preserve unaltered — as the authoritative version of your stories. Do not rely on Aurora for medical, legal, financial, or safety-critical advice.

14. State-Specific Notices

California

California residents have rights under the California Consumer Privacy Act (CCPA), described in our Privacy Policy. Voice recordings that reveal characteristics about you may constitute sensitive personal information; we use them only for the purposes described in this Disclosure and as permitted by the CCPA. Our companion-chatbot disclosures and safety protocol under California SB 243 appear in Section 3.

Illinois, Texas, and Washington

We do not collect biometric identifiers or biometric information as defined by the Illinois Biometric Information Privacy Act, the Texas Capture or Use of Biometric Identifier Act, or Washington law. See Section 5.

Other states

Where state law requires us to disclose that you are interacting with an AI system, Section 3 provides that disclosure. If you ask Aurora whether it is human, it will tell you it is AI.

15. Changes to This Disclosure

We will update this Disclosure as our AI features evolve. Material changes will be announced in the app or by email before they take effect, and the “Last Updated” date above will change. Changes to AI model training practices are governed by the commitment in Section 6.

16. Contact Us

Questions about this Disclosure or our AI practices: [**privacy@vitanexus.ai**](mailto:privacy@vitanexus.ai)